

Site Login

Username
 Password

Login

[Forgot your username or password?](#)

Need a username and password? Get a username and password through our free registration process for people enrolled in Medica plans.

Register Now

You must be 13 or older to register.

[Selecciones en Español \(234k PDF\)](#)



Information Center

First Time Visitor?

Find out what you're missing! We offer personalized benefit information, claims information and more!

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News

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Learn More About

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- › [Health Savings Account](#)
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Links and Tools

- › [Find Physician or Facility](#)
- › [Pharmacy Information](#)
- › [Find a Form](#)
- › [Find Mental Health Clinician](#)
- › [Estimate Health Plan Costs](#)

Common Questions

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- › [How do I register?](#)
- › [Do I need to re-register if my group or policy number changes?](#)
- › [What if I don't have my ID card?](#)

Related Websites

- › [Medica.com](#)

How to register on mymedica.com

Mymedica.com is your one-stop resource for the information you need to manage your health plan benefits and help improve your health. It takes just a few minutes to register for the site. Have your Medica ID card handy and grab a pen so you can write down your new login information.

To get started, go to mymedica.com and click on the “Register Now” button (in the Site Login box on the left-hand side of the screen). You’ll be guided through a quick three-step process.

If you have questions about registering, call Technical Support at **1-877-844-4999**, Monday through Friday, 7 a.m. to 9 p.m. Central time.

CHANGE OF PLANS?

If you renewed your Medica coverage and your group or policy number changed, you will need to re-register for mymedica.com. You’ll know you need to re-register if you log in to the site and see “My Coverage: Ended” in the upper left corner. Re-register using the group or policy number found on your new Medica ID card. Be sure to choose a username different from your previous username.

Step 1

Identity

In the Identity step, you'll provide information found on your Medica ID card, as well as your date of birth.

Identity

See your ID card and enter the details exactly as shown.
Your information is kept secure at all times.
You must be [13 or older to register](#).

All fields are required.
If you do not have your member ID card . [Click here](#)

Name (as it appears on your ID card)

First Name **Last Name**

Date of Birth

Month Date Year (YYYY)

Member ID [What is this?](#)

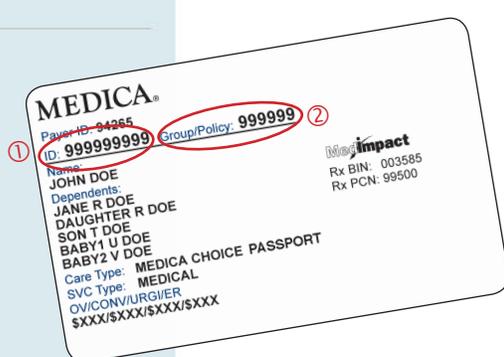
Do not include numbers after dash or space in ID (i.e. 1234567-00).

①

Group or Policy Number

②

[Next Step](#)



REGISTRATION TIPS

- Enter your name as it's shown on your Medica ID card (i.e., not a nickname or a name that has changed since your ID card was printed).
- Make sure that the date of birth you enter is the same date of birth that you provided when you enrolled with Medica. If your spouse or other dependent is registering for mymedica.com, make sure they enter the date of birth that you provided when enrolling them for coverage. If you have any questions, please check with your employer.

YOUR DEPENDENTS AND MYMEDICA.COM

Mymedica.com isn't just for you — it gives all of your covered family members access to information about their health plan benefits.

To balance state and federal regulations, Medica's privacy policy requires members age 13 and older to have their own mymedica.com account. Have these dependents follow the steps in this guide to register for their own account, and make sure they can remember their username and password.

For children 11 and under, their claims will display when the plan subscriber is logged in to the website.

Medica members age 12 will receive claims information in the mail. Due to regulations, 12 year olds don't have access to mymedica.com.

Step 2

Username & Password

CREATING A USERNAME

You can use an email address as your username or create something new. Just be sure to pick a combination of letters and numbers that is uniquely yours.

- If you use an email address as your username, it doesn't have to contain numbers. Just be sure to use **your own valid email address**.
- If you choose a username that isn't an email address, it must contain both letters and numbers—for example your first initial, last name and street address number.

DECIDING ON A PASSWORD

Create a unique password between 8 and 15 characters that contains at least one letter and one number. Your password cannot include your first or last name or your mymedica.com username.

PROTECTING YOUR INFORMATION

Once you've successfully created your username and password, you may want to write them down and keep them in a safe place. Remember, your username and password give access to your personal health information, so be sure to guard your login information carefully.

If you forget your login information, just click on "Forgot your username or password?" on the home page and provide the information requested.

Username & Password

In order to access your information online, please create a username and password.

All fields are required.

If you do not have your memberID card. [Click here](#)

Name (as it appears on your ID card)

Username

- Begin with a letter or number
- Include at least one letter and one number
- If you use your email address, you don't need to include a number
- 5 to 50 characters and no spaces

Password

- Include at least 1 letter and 1 number
- Include 1 of these special characters: @ _ - . # (other characters are not allowed)
- 8 to 15 characters and no spaces
- Cannot include repeating (AAAA, 1111) or sequential (123, ABC) letters or numbers
- Cannot include your name or username

Confirm Password

[Next Step](#)

YOUR USERNAME:

- Must be between 5 and 50 characters
- Must contain at least one letter and one number
- Can be an email address, in which case a number is not needed
- Cannot contain spaces
- Cannot contain your group or policy number
- Can contain @ _ - , # . but no other special characters (question marks, exclamation points and other special characters will return an error message)

YOUR PASSWORD:

- Must be between 8 and 15 characters
- Must contain at least one letter and one number
- Cannot contain spaces
- Cannot contain your first or last name
- Cannot match or contain your username
- Can contain @ _ - , # . but no other special characters (question marks, exclamation points and other special characters will return an error message)
- Cannot contain 4 or more repeating characters (e.g., XXXX, 1111)
- Cannot contain 3 or more sequential characters (e.g., ABC, 123)

Step 3

Set Up Secure Login

In this step, you'll provide additional information to help prevent unauthorized access to your account. This includes your email address, phone number and answers to security questions that you choose. You'll also review and agree to the website policies, and can choose to sign up to receive information electronically.

Lastly, you'll choose whether you want mymedica to recognize your computer, device or browser when you access the site in the future. Answer "Yes" if the computer or device you're using is the main one you'll use to access mymedica. If you answer "No," you'll need to request a security code each time you visit the site in the future (see instructions below). After you've finished these steps you'll see a "Registration Completed" message. You're now ready to use mymedica.com!

REQUESTING A SECURITY CODE

To help protect your information, you'll need to request a security code if you visit mymedica.com using a computer the site doesn't recognize.

Requesting a security code is simple. After you've entered your login information, just follow the instructions on the screen. Depending on the contact information you provided when you registered for mymedica.com, you can request that a code be sent via email, text or phone. After you enter the code, you'll be able to access the site.

Setup Secure Login

What is Secure Login?

We are committed to keeping your health care information secure. Secure Login uses text messages, phone calls and email to make it harder for unauthorized people to use your account.

How does it work?

When you try to log in using an unauthorized computer you will need to enter a security code. We will send you the security code using your choice of email, text or a phone call.

* Indicates required fields.

Email

Send a security code to your email address when you login from a computer, device or browser that we do not recognize.

Primary Email *

e.g., name@domain.com

Confirm Primary Email *

e.g., name@domain.com

Alternate Email

e.g., name@domain.com

Confirm Alternate Email

e.g., name@domain.com

Phone Number U.S. phone numbers only.

The phone numbers you provide will be used to receive a secure code. This number will not be used to contact you in any other way.

Home Phone Number (optional)

111 222 3333

e.g. 123-365-4587

Work Phone Number (optional)

e.g. 123-365-4587

Mobile Phone Number (optional)

e.g. 123-365-4587

Security Questions

Answer are not case-sensitive and will be used when you want to reset your password.

Question *

In what city were you born?

Answer *

Solon

Question *

What was your high school mascot?

Answer *

Tiger

Question *

What is your grandmother's first name on your Mom's side

Answer *

Bernice

Recognize this device, computer, or browser?

Would you like us to recognize this computer, device or browser to authorize future logins?

- Yes (Only use this for private devices, such as your personal computer)
 No (Recommended for public devices, such as a library or school computer)

I wish to receive marketing or promotional information by email, such as news on tools and resources to help manage my health care coverage and benefits. Messages will not contain private information. Your email address will not be sold.

I have reviewed and understand the website policies: [Privacy and Security](#) and [Legal Terms](#).

Next Step